कार्मिक एवं प्रशिक्षण विभाग
DEPARTMENT OF
PERSONNEL & TRAINING

NOVEMBER, 2025

e-HRMS 2.0

AN INITIATIVE BY DOPT

BULLETIN

Overview

- One-stop digital solution for seamless, secure, and smart HR service delivery across government departments.
- e-HRMS 2.0 advanced significantly with a series of system and user experience upgrades: In the previous quarter-
  - Bhavishya- eHRMS integration completed and piloted in 126 DDOs these cover around 31 Ministries/Departments and 34 Organizations.
  - PFMS Integration enabled real-time processing of reimbursements and advances.
  - Workflow Builder was launched, empowering nodal officers to configure role-based approval paths.
  - The mobile app was enhanced with an AI chatbot, push notifications, and real-time leave tracking.
  - Modules such as pension processing Form 6A, Organogram, and Leave were streamlined for faster processing.
- The platform continues to drive transparent, responsive, and digitally empowered HR governance across the civil services ecosystem.

Achievements at a Glance

Ministries	Departments	Organisations	Services
58	104	508	199

Onboarding Status	
Employees	7.1 L
Nodal	6271
MDO Admin	107
CCA Admin	48
AVD	8
UTs	3
States	4

Module Usage Comparison: July & Oct

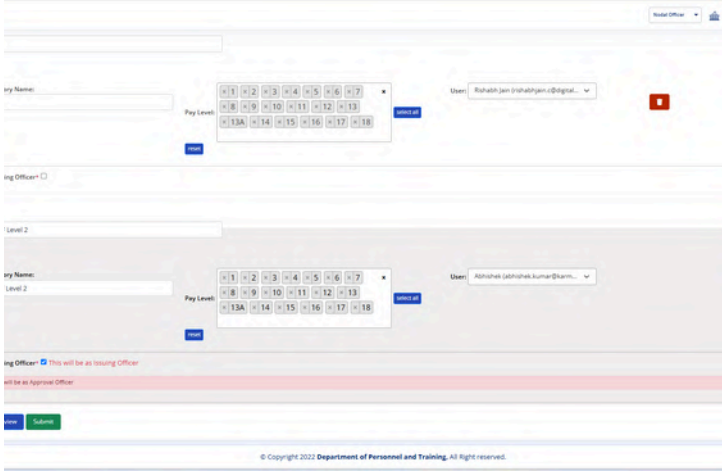
Component	July 2025	October2025	Change	% Change
Leave	25,58,069	34,76,513	+9,18,444	+35.9%
Newspaper Reimbursement	75,370	88,543	+13,173	+17.5%
Child Education Allowance	66,533	69,524	+2,991	+4.5%
LTC	44,670	47,290	+2,620	+5.9%
Telephone	41,540	51,317	+9,777	+23.5%
Form 6A	30	125	+95	+316.7%

Note: This bulletin captures key developments in the e-HRMS 2.0 platform from July to 10 October 2025, reflecting steady progress across First edition and Second edition. For legacy features and foundational architecture, please refer to the [July 2025 Bulletin].

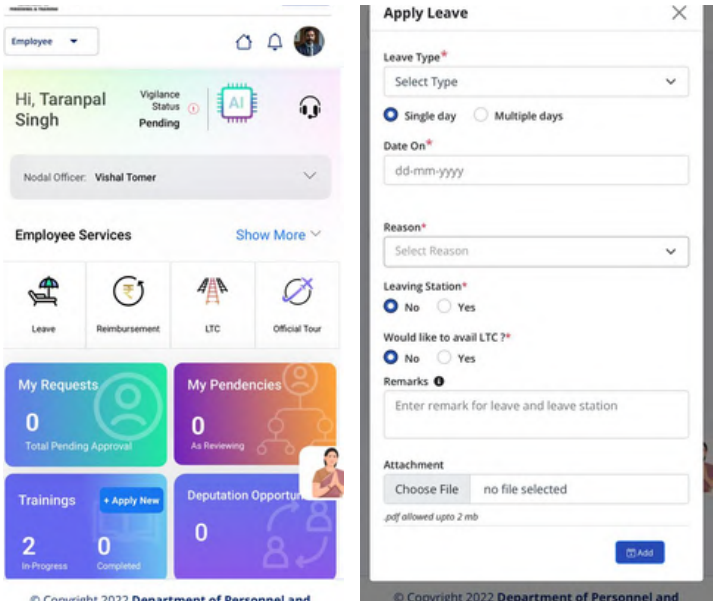
📌 Highlights of November edition

System Integrations and Functional Upgrades:

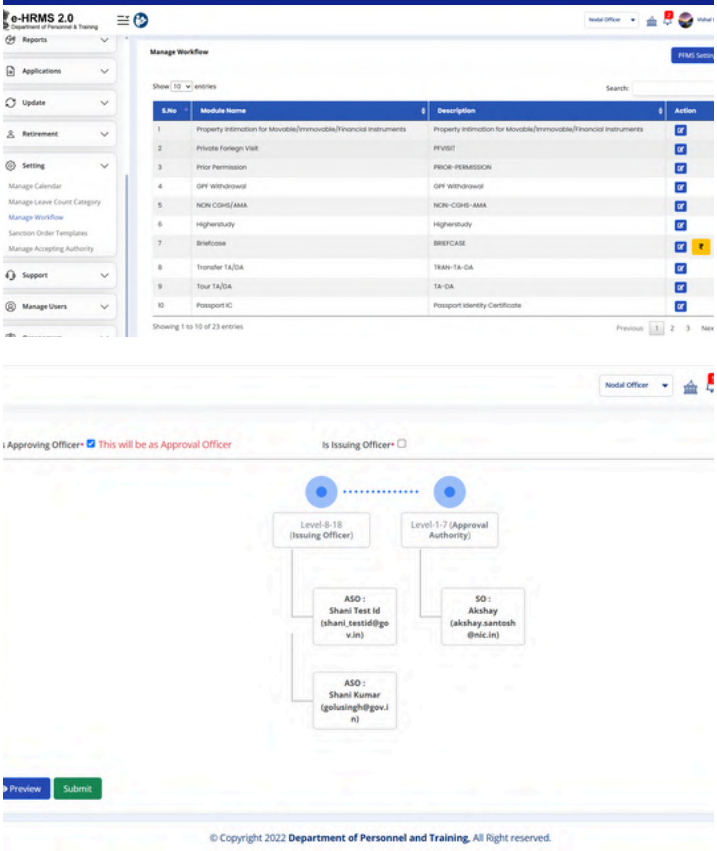
- **Mobile App Enhancements**
- The app now includes:
  - An AI-powered chatbot for instant query resolution.
  - Push notifications for approvals, alerts, and reminders.
  - Real-time leave status tracking.
- **PFMS Integration:** Now live across all reimbursement modules, enabling real-time processing of claims and advances. This ensures faster disbursal, improved audit trails, and seamless financial reconciliation.
- **Workflow Builder:** Adopted by over 60 MDOs, this feature empowers nodal officers to configure customized, role-based approval paths for service requests, enhancing administrative agility and reducing turnaround time.
- **Accepting Authority in Leave Module:** A new feature allows designation of Accepting Authorities for leave requests, aligning digital workflows with departmental hierarchies and improving accountability.
- **Training and Capacity Building:** Over 49 training sessions were conducted across 33+ MDOs, focusing on module usage, data validation, and workflow configuration. These sessions supported smoother onboarding and empowered departmental HR teams to manage operations independently.
- **Module Optimization:** Form 6A Processing: Scaled significantly with the expansion of DDO code coverage, allowing broader financial mapping and improved reporting accuracy across departments.



Mobile App



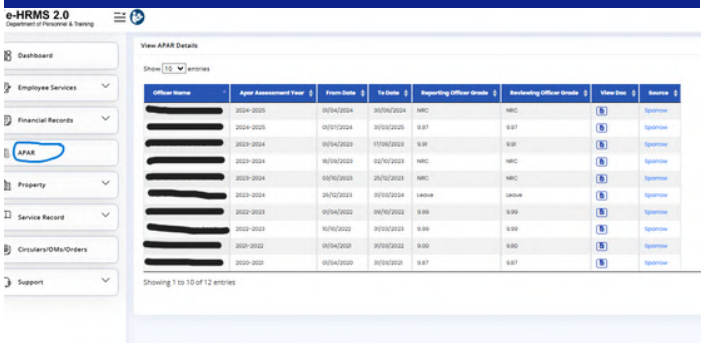
Workflow Builder



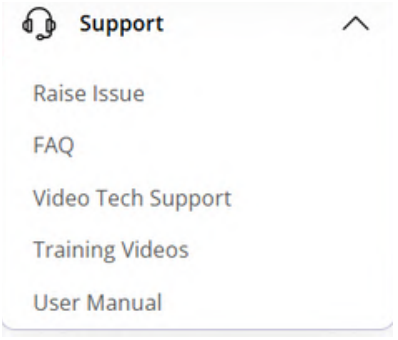
New Enhancements

- **Support Tools:** A comprehensive Helpdesk suite is now available, featuring: Raise Ticket for issue escalation, User Manual & FAQs for self-guided troubleshooting, and Video Tutorials for module walkthroughs—empowering users with instant support and reducing reliance on backend teams.
- **Leave Module Update:** A new Accepting Authority feature has been added at the nodal end, expanding leave approval channels. This update improves turnaround time, enables PDF download of leave requests, and supports multi-tier approval workflows.
- **Dashboard Upgrades:** Dashboards now offer role-based views for APAR tracking, promotion workflows, and service record validation and retirement list. This enhances transparency, monitoring, and decision-making for HR administrators and nodal officers.

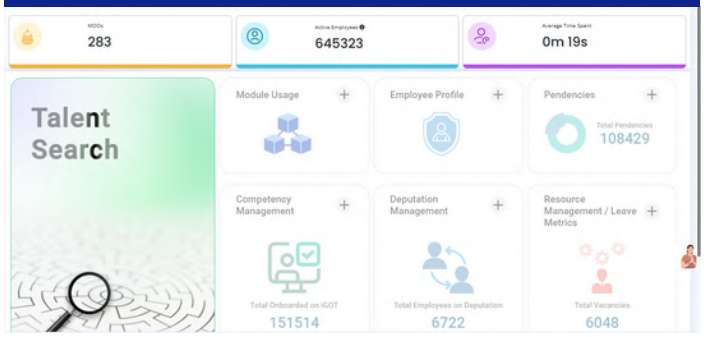
APAR Details



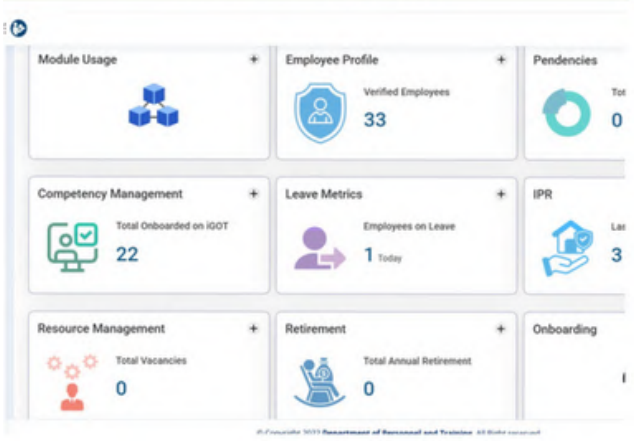
Support Tools



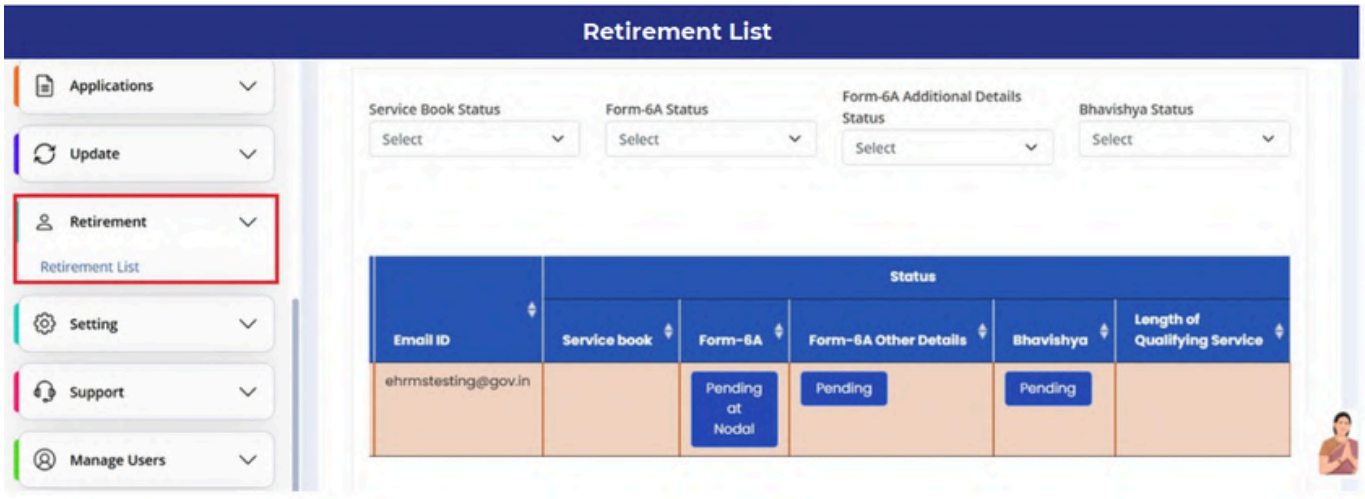
TALENT SEARCH



MDO Admin's Dashboard



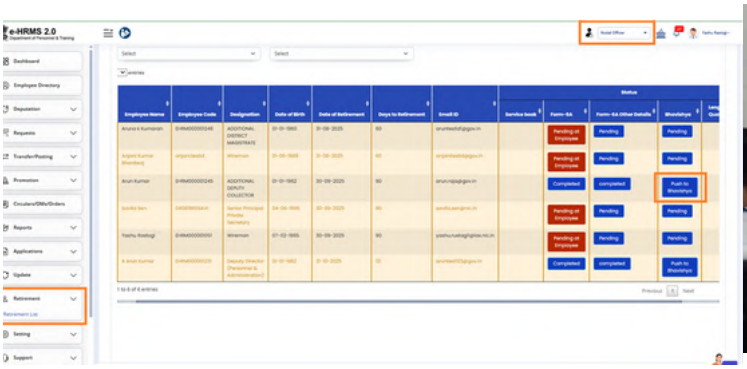
Retirement List

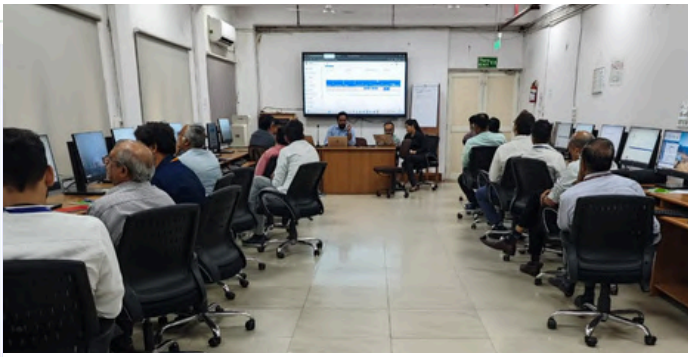


Success Stories

- **Bhavishya:** The integration of Bhavishya with eHRMS 2.0 has significantly streamlined pension processing across departments. **The first pension case was successfully processed on 28 May 2025**, followed by 30 cases and the enablement of over 30 Drawing & Disbursing Officers (DDOs). As of date, 126 DDO codes have been whitelisted and 150 pension cases have been processed through the integrated system. To support this rollout, five workshops and handholding sessions were conducted for MDOs and retiring employees, ensuring smooth adoption and accurate submission of Form 6A.

Workshop on Form 6 A

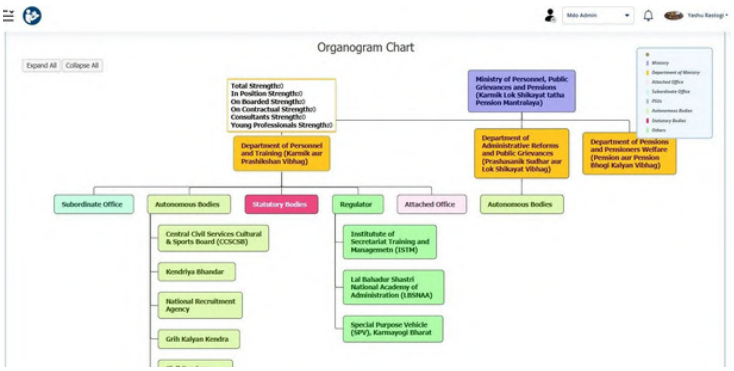




- **Organogram:** The Organogram module was piloted in **May 2025** across six Ministries/Departments and officially launched in eHRMS 2.0 on 14 July 2025. To support adoption, continuous workshops were held during September and October 2025. Based on user feedback, "**Edit**" and "**Delete**" functionalities were introduced at the MDO Admin level for correctly mapped structures. As of now, 120 MDOs have attempted Organogram data entry—24 approved, 94 submitted for approval, and 2 rejected—marking a significant step toward structured, transparent workforce mapping.

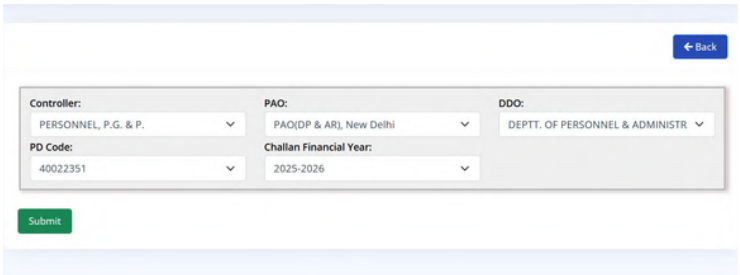
Workshop on Organogram





- **PFMS Integration & Workflow Builder:** The PFMS integration with eHRMS 2.0 was made live with the **first successful claim pushed on 27 June 2025,** automating reimbursement workflows for government employees. As a pilot, integration for Newspaper and Telephone reimbursement modules were launched, followed by two physical workshops and handholding sessions to sensitize departments. As of date, over **2,500** reimbursement requests have been successfully processed through PFMS via eHRMS 2.0, marking a major step toward efficient, paperless financial governance. Also for workflow creation **25+ sessions** held for nodal officers from various Ministries/Departments, enabling end-to-end creation and mapping of workflows.

Workshop on PFMS Integration

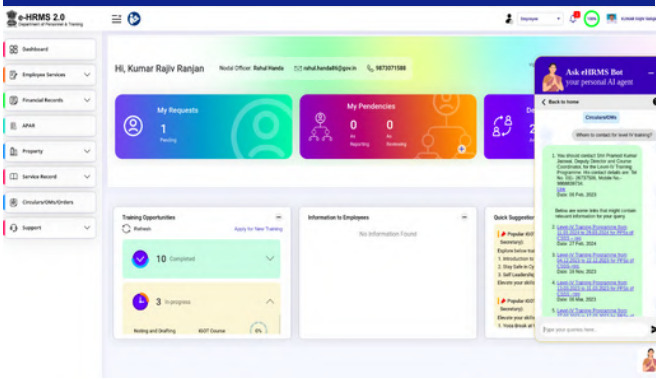




Upcoming Enhancements

- **eService Book:** Revamp underway in four phases (Part I–IV) for improved structure and usability
- **AEBAS Integration**: The Attendance module is now activated with biometric sync via AEBAS, enabling real-time attendance tracking, compliance monitoring, and seamless integration with service records.
- **IPR Module:** Mobile-responsive screens added for immovable/movable property declarations and financial instruments
- **TA/DA:** Digital Signature and PFMS integration in progress for seamless claim processing
- **Deputation:** Eligibility-based filtering enhancement to streamline candidate selection
- **Resignation/Technical Resignation:** Document upload option enabled for smoother submission
- **Reimbursement:** Module-wise creation of multiple DDO codes initiated
- **Office Order Module:** UI development initiated to support structured issuance, tracking, and archival of office orders
- **Mobile & Web View:** UI enhancements for better accessibility across platforms
- **Workflow:** Value/Designation based workflow & deletion functionality upgraded for nodal-level control
- **Mid-Career Training Programme:** Development underway to support role-based training alignment, competency tracking, and integration with iGOT.
- **Employee Dashboard:** Backend–frontend integration in progress for unified view.
- **Experience Tab**: Addition of Cadre/Sub-Cadre branches in progress
- **User feedback mechanism:** A structured feedback system is under development to capture user experience, suggestions, and module-level inputs for continuous improvement.
- **New UI/UX Webpage Launch:** A redesigned webpage with an enhanced user interface and experience will be live soon, offering improved navigation, accessibility, and visual clarity for module interactions.

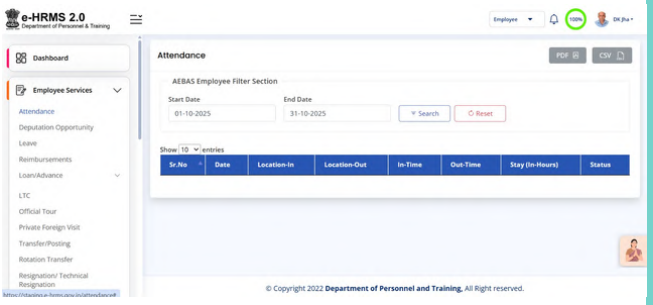
AI Chatbot



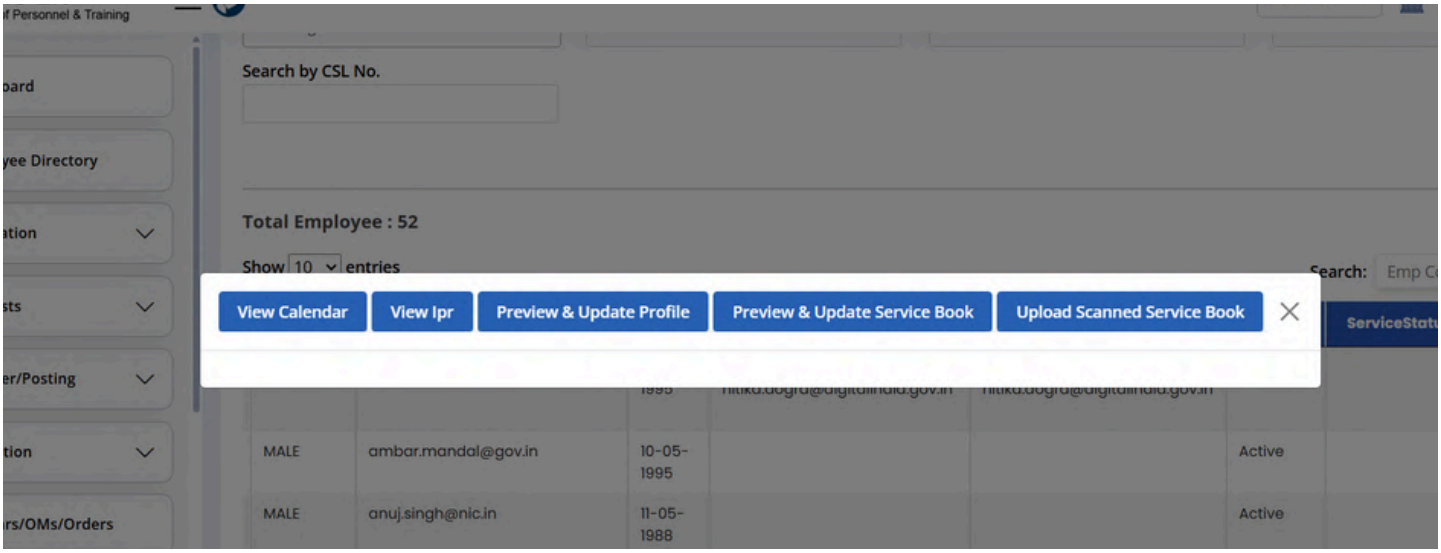
eService Book



AEBAS



Option to manage Service book at Nodal Role



Trainings & Engagement Update

Extensive Reach: Over 49 sessions conducted across Ministries, Departments, and Organizations (MDOs), including 27 onsite trainings and 7 hand-holding workshops at ISTM, supplemented by 15 virtual follow-up sessions for workflow creation.

Diverse Offerings: Workshops covered essential topics such as PFMS, Form 6A, Organogram, and Workflow Creation. We conducted 2 workshops on Bhavishya Integration, 15 sessions on workflow creations and 6 workshops on MDO/ Organogram feature.

Targeted Engagements: Focused demonstrations were provided to NIA, NISE, AIIMS Rishikesh, FSSAI, and MoSPI. Orientation programs were held for AIIMS Bhopal, BRO, ICMR, and the Unani Institute. Issue resolution support was extended to NDRF, MPEDA, and MoSPI.

International Collaboration: Two successful sessions was conducted with the Bhutan Royal Civil Service.

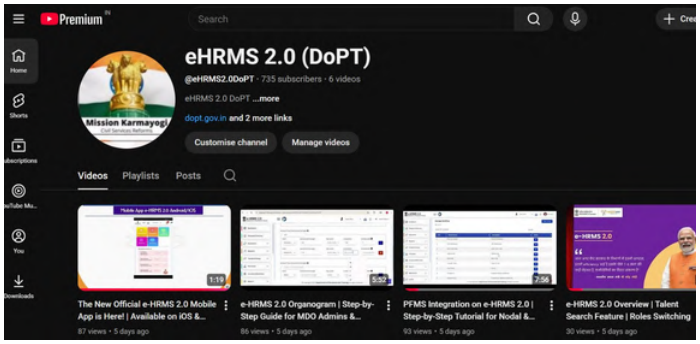
Geographical Footprint: Training initiatives spanned across Delhi, Mumbai, Bhopal, Bengaluru, Puducherry, and Bhutan, supporting adoption at Central, State, Autonomous, and PSU levels. Workshop on Form 6 A Implementation of e-HRMS in Delhi Police .

Youtube Channel: To aid adoption, six instructional videos have been published on YouTube, including walkthroughs for nodal officers and employees (**Click here**)

Workshop in CSOI on "PFMS Integration, Service Book, Organogram & Bhavishya



Youtube Channel



Implementation of e-HRMS in Delhi Police



Workshop on Workflow Management



Concluding remarks

e-HRMS 2.0 is transforming human resource management across governance ecosystems—now spanning 285 MDOs (including 4 states and 3 UTs) over 7 lakh onboarded employees. With upcoming enhancements such as streamlined leave workflows, enriched employee profiles, and integrated portal experiences, the platform continues to drive innovation, transparency, and efficiency. Together, we are building smarter, stronger, and more responsive governance for the future.

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